



Colonel David F. McAllister
Chief of Police

NEWS RELEASE

April 4, 2011

Public Safety Announcement

Town of Bluffton Phone and Computer System Outage

In conjunction with the move to the new Bluffton Law Enforcement Center, all Town department's main phone lines, e-mail communications, and internet capabilities will be inoperable from Friday, April 8th through Sunday, April 10th.

Any calls made to the town during this event will be unanswered and no voicemail will be available.

The Town email system will be down and any email sent to a Town employee will be "returned to sender." If this occurs, please re-send the email on Monday, April 11th.

Cell phone communication will not be affected.

This event will not affect any emergency or non-emergency phone calls made to the Beaufort County Dispatch Center. If you need to report a non-emergency incident you can dial 843-524-2777 and for emergency phone calls dial 9-1-1.

This outage and the time needed to bring all systems back online may slow the public's ability to get copies of police reports or other documents. Also, fingerprinting of the public will not occur for a minimal of two weeks. We will work diligently to minimize any delays and to be fully functional in the shortest amount of time.

We appreciate the public's patience as the town transitions all of its computer system over to the new law enforcement center located at Buckwalter Place.

If you have questions regarding this move, please contact Sgt. Joe Babkiewicz, Town of Bluffton Police Department, at 843-706-4550.